

**keyfacts**

®

about our equity release services

Tumbledown  
Woodton  
Norfolk  
NR35 2LP

## **BOON BROKERS**

### **1. The Financial Conduct Authority (FCA)**

The FCA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

### **2. Whose products do we offer?**

- We offer equity release products from the whole market.
- We only offer equity release products from a limited number of companies.
- We only offer equity release products from a single company.

### **3. Which service we will provide you with?**

- We will advise and make a recommendation for you on equity release products after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of equity release products that we will provide details on. You will then need to make your own choice about how to proceed.

### **4. What will you have to pay us for our services?**

- No fee. We will be paid by commission from the provider.
- A fee of £595 payable on completion. We will also be paid commission from the provider

You will receive a keyfacts illustration when considering a particular equity release product which will tell you about any fees relating to it.

### **5. Who regulates us?**

Michael J Boon, t/a Boon Brokers, Tumbledown, Woodton, Norfolk, NR35 2LP is authorised and regulated by the Financial Conduct Authority. Our FCA Register number is 301141.

Our permitted business is advising and arranging equity release products

You can check this on the FCAs Register by visiting the FCAs website [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FCA on 0845 606 1234.

### **6. What to do if you have a complaint**

If you wish to register a complaint, please contact us

In writing: Write to Michael J Boon, Boon Brokers, Tumbledown, Woodton, Norfolk, NR35 2LP

By phone: Telephone 01508 483983

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

### **7. Are we covered by the Financial Services Compensation Scheme (FSCS)?**

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends upon the type of business and the circumstances of the claim.

Equity release advising and arranging is covered up to a maximum limit of £50,000..

Further information about compensation scheme arrangements is available from the FSCS.

**Message from the Financial Conduct Authority**

**Think carefully about this information before deciding whether you want to go ahead.  
If you are at all unsure about which Equity Release transaction is right for you, you  
should ask your adviser to make a recommendation.**